



# Drivability Diagnosis Questionnaire

Client Name: \_\_\_\_\_ Date: \_\_\_\_\_

Symptom (s): \_\_\_\_\_

## Essential Questions

	YES	NO
• Did the check engine light come on <input type="checkbox"/> <b>before</b> <input type="checkbox"/> <b>during</b> or <input type="checkbox"/> <b>after</b> the problem occurred?		
• Has your vehicle demonstrated this symptom before?	<input type="checkbox"/>	<input type="checkbox"/>
• Does the symptom occur continuously?	<input type="checkbox"/>	<input type="checkbox"/>
• Has your "check engine" light come on previously?	<input type="checkbox"/>	<input type="checkbox"/>
• Can the condition be reproduced easily?	<input type="checkbox"/>	<input type="checkbox"/>
• Does the condition occur intermittently?	<input type="checkbox"/>	<input type="checkbox"/>
• Does the condition occur intermittently at random?	<input type="checkbox"/>	<input type="checkbox"/>
• Is the condition weather related? <input type="checkbox"/> <b>Cold</b> (<60) <input type="checkbox"/> <b>Wet</b> (rain, fog) <input type="checkbox"/> <b>Very Hot</b> <input type="checkbox"/> <b>Normal</b>		
• Is the condition speed related?	<input type="checkbox"/>	<input type="checkbox"/>
• What temperature does the condition occur? <input type="checkbox"/> <b>Start-up</b> (below 0°C) <input type="checkbox"/> <b>Start-up</b> (0°C - 20°C) <input type="checkbox"/> <b>Start-up</b> (above 20°C) <input type="checkbox"/> <b>Normal</b> <input type="checkbox"/> <b>Mid warm-up</b>		
• The condition occurs during: <input type="checkbox"/> <b>Idle</b> <input type="checkbox"/> <b>Off Idle</b> <input type="checkbox"/> <b>Acceleration</b> <input type="checkbox"/> <b>Load</b> <input type="checkbox"/> <b>Cruise</b> <input type="checkbox"/> <b>Deceleration</b>		
• Has the vehicle been to another facility?	<input type="checkbox"/>	<input type="checkbox"/>
• Have ANY modifications or adjustments been made to the vehicle?	<input type="checkbox"/>	<input type="checkbox"/>
<b>Do you have any other concerns with your vehicle?</b>	<input type="checkbox"/>	<input type="checkbox"/>

### Engine Starting Problems

- Will not start – will not even crank
- Cranks but will not start
- Tries to start, but won't
- Starts, but takes a long time
- Starts but stalls

### Engine Quits Running Problems

#### Engine quits:

- Right after starting
- While idling
- When put into gear
- On acceleration
- During steady speed driving
- On deceleration
- Right after the vehicle is brought to a stop
- When parking

### Engine Idle Problems With The Vehicle Not Moving

- Engine speed is too slow all the time
- Engine speed is too slow when the A/C is on
- Engine speed is too fast
- Engine speed is rough or uneven

### Engine/Transmission Problems While The Vehicle Is Moving

- Runs rough
- Bucks and jerks
- Hesitates/stumbles on acceleration
- Misfires – cuts out
- Engine knocks or rattles
- Lack of power
- Backfires
- Poor fuel economy
- Transmission shifting concerns

Was the check engine light on? **YES**    **NO**    **Flashing**  
 Were other warning lights on? **YES**    **NO**    **Which Ones?** \_\_\_\_\_